



# Javad Hassanli

## LOGISTICS, PROCUREMENT & OPERATIONS SUPPORT

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LinkedIn: [linkedin.com/in/mjhassanli](https://www.linkedin.com/in/mjhassanli) | Portfolio: [javad.dk](https://javad.dk)  
Driving licence B | Open to roles across Denmark

### ABOUT ME

I offer a practical profile in logistics, procurement and operations support, with experience in customer service, business support, reporting, website administration and technical support. I have an MBA in General Management and an IT Engineering background, which helps me understand processes, data and systems quickly.

At IBA Kolding, I teach logistics and supply chain modules part-time, including international logistics, transport, inventory and sustainable supply chains. I work in a structured way, learn new tools quickly and enjoy coordination, follow-up, documentation and communication with customers, colleagues and stakeholders.

I am interested in full-time roles in logistics, procurement, purchasing, transport coordination, shipping, operations support, business support and IT support.

### KEY SKILLS

Logistics | Supply Chain | Procurement | Purchasing | Transport Coordination | Shipping | Import / Export | Inventory Management | Order Management | Supplier Coordination | Customer Service | Business Support | Operations Coordination | Documentation | Reporting | Excel | Microsoft Office | Outlook | Data Analysis | AI Tools | Process Improvement | Website Administration | IT Support

### WORK EXPERIENCE

#### LOGISTICS & SUPPLY CHAIN LECTURER - IBA ERHVERVSAKADEMI KOLDING

Feb 2025 - Current | Kolding, Denmark

Email: [moha@iba.dk](mailto:moha@iba.dk) | Website: [www.iba.dk](https://www.iba.dk)

- Teach International Logistics, Sustainable Supply Chains and Global Supply Chain & Logistics at BA and MA level.
- Prepare practical workshops, case exercises and assessment materials related to transport, inventory, warehousing, outsourcing, risk and digital supply chains.
- Use real company cases from Danfoss, LINAK, ABENA, Blue Water Shipping, NEL and Bunker Holding to explain logistics and supply chain processes.
- Coordinate course materials, deadlines, student support and assessment tasks in a structured academic environment.
- Support students with practical analysis, Excel-based tasks, reporting and business problem-solving.

#### BUSINESS SUPPORT SPECIALIST - WTS AGENCY APS

Feb 2024 - Nov 2024 | Kolding, Denmark

- Supported customer service through phone, email, live chat and in-person communication.
- Assisted with client outreach, administrative follow-up and daily business coordination in an international service environment.
- Supported basic financial coordination, financial calculations and reporting for management.
- Maintained websites, Google setup and digital platforms and helped improve internal workflows.
- Collected market and competitor information and prepared simple reports to support management decisions.

## **SEO Specialist / Digital Operations Support - PNS ADVERTISING CENTER**

Nov 2019 - Feb 2022 | Shiraz, Iran

- \_ Supported SEO, website improvement and digital operations as part of a 12-person team.
- \_ Analysed website performance using Google Search Console and supported data-driven improvements.
- \_ Coordinated content updates, technical website improvements and reporting tasks.
- \_ Supported digital workflows, backup routines and website administration.

## **PROJECT-BASED WEB SUPPORT - AL KAUS TRADING**

May 2019 - Nov 2019 | Doha, Qatar

- \_ Built and launched a startup website and supported social media setup.
- \_ Coordinated basic project tasks and international communication during the startup phase.
- \_ Worked across website, communication and digital support tasks.

## **IT OPERATIONS & SUPPORT COORDINATOR - SELF-EMPLOYED**

Sep 2015 - Mar 2018 | Shiraz, Iran

- \_ Installed and managed wired and wireless networks for home and business clients.
- \_ Provided technical support, troubleshooting and equipment setup.
- \_ Coordinated client requests, practical problem-solving and day-to-day IT operations.
- \_ Worked with network equipment, servers, VPN, CCTV and connectivity solutions.

## **IT SUPPORT TECHNICIAN - IHIM TRAINING CENTER**

Aug 2013 - Aug 2015 | Shiraz, Iran

- \_ Installed and configured computers, printers, projectors and local networks.
- \_ Provided IT support in an academic and training environment.
- \_ Supported users with hardware, software, Microsoft Office and daily technical issues.

## **EDUCATION**

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### **MBA IN GENERAL MANAGEMENT - IBA Erhvervsakademi Kolding**

Sep 2023 - Nov 2024 | Kolding, Denmark

- \_ Focus: strategy, business analysis, financial analysis, leadership, innovation, marketing and decision-making.
- \_ Thesis: Effective SEO Strategies for SMEs in Denmark.

### **MASTER OF IT ENGINEERING - Pasargad Higher Education Institute**

Sep 2016 - Feb 2019 | Shiraz, Iran

- \_ Focus: advanced networks, network security, wireless communication, distributed systems and optimization.

### **BACHELOR OF IT ENGINEERING - Jahrom University**

Sep 2011 - Oct 2015 | Jahrom, Iran

- \_ Focus: programming, software engineering, databases, computer networks, operating systems and IT management.

## **LANGUAGES**

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- \_ **English:** C1 - TOEFL 107/120
- \_ **Danish:** Dansk 3 Module 3
- \_ **Persian:** Native

## **CERTIFICATES**

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- \_ Microsoft Office 365 | CCNA | MCSE | MTCNA